## In the Know with... Hudson Regional LONG-TERM CARE PHARMACY Amril 2024 • Issue

# **Empowering Efficiency**



• Welcome Jarvis!

Unlocking the Power of the HRLTCP Web Portal

# Welcome Jarvis!



In February, we proudly welcomed a new member into the HRLTCP Family: a state-of-theart automated medication dispensing system known as DOSIS, poised to revolutionize our prescription fulfillment process. Recently, we hosted a contest to name this cuttingedge machine.

We're thrilled to announce that Janet Williams from our Packing Department is the creative mind behind the new name. Congratulations, Janet, on winning the naming contest! Your choice of "Jarvis" perfectly encapsulates the innovation and reliability that this automation system brings to our pharmacy operations.

With Jarvis at the helm, we're poised to streamline prescription orders, enabling our pharmacists to focus on delivering the highest quality of care to our patients. We're excited about the positive impact Jarvis will have on our operations and, most importantly, on the overall patient experience at Hudson Regional LTC Pharmacy.



## A Letter From Our CEO

I'd like to shine a spotlight on our web portal—an invaluable tool designed to streamline your daily tasks and enhance productivity.

Our portal is meticulously crafted to cater to your needs, offering a seamless experience for accessing essential resources, managing tasks, and staying updated with the latest developments. Whether you're a seasoned user or just getting acquainted, the portal is designed to empower you every step of the way.

To ensure you can make the most of this powerful resource, we offer free training sessions. These sessions are tailored to provide you with a comprehensive understanding of the portal's functionalities, navigation, and how it can best serve your unique requirements. Whether you're looking to sharpen your skills or starting from scratch, our dedicated team is here to support you on your journey to mastery.

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We understand the importance of accessibility and continuous improvement. That's why we're committed to providing you with the tools and resources necessary to thrive in today's dynamic environment. With the HRLTCP Web Portal, you have a trusted companion to help you navigate the complexities of your daily tasks with ease and efficiency.

Thank you for being an integral part of our HRLTCP community. We're here for you, committed to communicating, innovating, and ensuring your needs are met at every turn.



#### Yours in Health, Angelo Angerame

CEO, Hudson Regional Long Term Care Pharmacy

## **Upcoming Events with Hudson**

At Hudson Regional LTC Pharmacy one of our favorite things is participating in events put on by our agencies and partners. We cherish the opportunity to connect with our community and invite you to join in on all the fun too!



## **LEAP for Autism** Saturday, May 4th

Join Greystone for the 8th Annual Leap for Autism on May 4th, 2024 at Skydive the Ranch, Gardiner, New York, to support enriching expressive arts programs for individuals with Autism and I/DD. Experience the thrill of skydiving while empowering our community through art, music, dance, and more.



Scan Here to Learn More or Donate:



**New Hope Community 14th Annual Wallace Berkowitz Cup** Monday, May 13th



Scan Here to Learn More



The Arc Mid-Hudson **Summer Golf** Monday, June 10th



Scan Here to Learn More or **Sponsor** 

Remember, your events are the heartbeat of our community! At Hudson Regional LTC Pharmacy, we're enthusiastic about supporting and participating in the gatherings that you bring to life.

Let's continue to collaborate and make each event a success. We can't wait to be a part of your next celebration!

New Horizons Golf 40th Annual **Invitational Golf Tournament** Thursday, May 9th

Scan Here to Learn More





The Arc Mid-Hudson **Humanitarian Awards** Sunday, May 19th







# **Unlocking the Power of the HRLTCP Web Portal**

In the realm of healthcare management, efficiency and accessibility are paramount. That's why users of our web portal have found a suite of features within it to be not just helpful, but indispensable. Let's take a closer look at some of these favorites:

#### Medication Management Made Easy:

Managing medications can be a complex task, but with HRLTCP it's a breeze. Users rave about the all-inclusive medication overview presented on a single page. From prescriptions to quantities, notes, refills, and even prescribing doctors' contact details, everything you need is neatly organized for quick reference.

#### Comprehensive Medication Data Sheets:

Making informed decisions about medication administration is crucial for resident care. With our portal, users have access to comprehensive Medication Data Sheets. These sheets provide vital information including administration instructions, potential interactions, side effects, and more, empowering caregivers with the knowledge they need to provide top-notch care.

#### Seamless Resident Profiles:

With HRLTCP's intuitive interface, users can effortlessly delve into detailed resident profiles. These profiles provide real-time access to essential medical records, care instructions, allergy information, and more, all at your fingertips.

#### **Effortless MAR Generation:**

**Online** Portal

for patients & caregivers

Generating Medication Administration Records (MARs) has never been easier. Our portal streamlines the process, allowing users to create printable records for each resident with just a few clicks. What's more, these records can be shared with families, ensuring seamless transitions when residents return home by providing clear instructions on medication schedules and administration.

Beyond these features, we are committed to empowering our users through comprehensive training. Our free training sessions guide users through every aspect of the portal, ensuring that they can leverage its full potential to deliver exceptional care. With HRLTCP, healthcare management is not just simplified – it's transformed. Join the ranks of satisfied users and experience the difference firsthand.

> We'd be delighted to Demo Our Easy-to-Use Portal.

We'll also provide tips on streamlining your medication management process to enhance patient outcomes.

No matter if you're working with another pharmacy or ours... we're here to offer help and support.

> **Contact Us: 845.341.2714** All consultations and meetings are strictly confidential.

## Understanding the Threat of Tick-Borne Illnesses



Tick-borne illnesses are on the rise, presenting a growing risk to public health. These diseases, transmitted by tiny arachnids known as ticks, include Lyme disease, anaplasmosis, babesiosis, and Powassan virus. Lyme disease, perhaps the most well-known, can cause fever, fatigue, and joint pain, with potential complications affecting the heart, joints, and nervous system. Anaplasmosis and babesiosis also present flu-like symptoms and can lead to serious health issues. Meanwhile, Powassan virus poses a rare but severe threat to neurological health.

A milder winter, such as the one we experienced in New York this year, has exacerbated the threat of tick-borne illnesses. Without harsh cold to curb their numbers, ticks have thrived, increasing the risk of human encounters and infections. This proliferation underscores the need for heightened vigilance and preventive measures among the public.

Protecting against tick-borne diseases requires proactive steps. Individuals should wear protective clothing, including long sleeves and pants, when venturing into tick-prone areas. Additionally, using insect repellents containing DEET or picaridin on exposed skin and clothing can deter ticks. Regular tick checks on oneself, children, and pets after outdoor activities are crucial for early detection and removal. Moreover, maintaining well-groomed lawns by mowing regularly and removing leaf litter and tall grass can reduce tick habitats.

Tick-borne illnesses represent a significant and increasing threat to public health, particularly in regions where milder winters allow tick populations to flourish. By understanding the risks and adopting preventive measures, you can mitigate the threat and enjoy outdoor activities safely.

Heightened awareness and proactive efforts are essential in combating the spread of these diseases and safeguarding public health.

## **Expect More. Worry Less.**

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## Switching Long Term Care Pharmacies Can Seem Daunting.

We understand that if your facility is at a place to make the move, things aren't going the way they should be. Our team members are experts at prescription transferring, facility/pharmacy transitioning, training, and ensuring your pharmacy needs are met with excellence and consistency.

These are improvements your facility will notice when making the switch to Hudson Regional LTC Pharmacy.

#### There is no delay.

Your residents will receive their prescriptions when needed and on time.

#### A friendly voice.

We listen to your problems and do our best to solve them immediately.

## LTC nurses can focus on patient care, not pharmacy issues.

We want your medical staff to do what they do best, care for patients. Your nurse administration staff shouldn't have to worry about pharmacy problems or worry if prescriptions will be delivered.

#### Positive pharmacy experience.

Our team is here to serve your facility, your staff, and your residents. It's hard to put a value on excellent care until you don't have it.

## Staff time is spent with residents.

We don't want your staff stuck on the phone trying to figure out where Medication Administration Records are, or when you will receive them. You can count on MARs to show up the same day every month with Hudson Regional LTC Pharmacy.

#### **Training Provided**

We know the process of reordering medications can be burdensome. That's why we supply all of our new facility partners with an ample amount of training on our web portal to fit your needs. Here's what you can expect during the training process:

- Connecting our nurse consultants with your agency's nurses and staff on a Zoom call to introduce one another and the web portal.
- Weekly, monthly, or as-needed trainings.
- A training manual with detailed stepby-step directions of the web portal.
- Access to our nurse consultants and team to troubleshoot any questions.

With Hudson Regional LTC Pharmacy's Web Portal, reordering medications can be done in only 15 minutes each week!

Call Us Today to Discover the Difference in Your Pharmacy Care.





280 Rte 211 E, Suite 112, Middletown, NY 10940 www.hrltcp.org • info@hrltcp.org • P: 845-341-2700 • Fax: 845 341-2715