

In the Know with...



Hudson Regional
LONG-TERM CARE PHARMACY

November 2023 • Issue #035

We Take Care of That Part

- ☒ SAME DAY PRESCRIPTIONS
- ☒ SECURE PRESCRIPTION REFILLS
- ☒ DIRECT COMMUNICATION WITH PHARMACISTS
- ☒ SECURE ACCESS TO CRUCIAL MEDS
- ☒ 24/7 ACCESS TO SUPPORT
- ☒ INSTANT ACCESS TO MEDICAL INFO SHEETS
- ☒ ONLINE PORTAL FOR EASY MEDICATION MANAGEMENT
- ☒ STEP-BY-STEP INSTRUCTIONS FOR MEDS
- ☒ NO MIDDLEMEN

PLUS



HRLTCP Ugly Sweater Contest &
Shining a Light on Antibiotic Awareness Week



Staff Spotlight

Name: *Alice Letherbarrow*

Title:

I am an RN Consultant and have been with Hudson for 3 months.

What do you enjoy most about working with us?

I really love the atmosphere. The teamwork, communication, and dedication to make sure the individuals we serve get the best possible service is unmatched.

What do you enjoy doing when you're not at work?

I enjoy spending time with my family and my Golden Retriever. We love being outdoors, hiking, going on walks, kayaking, and biking.

What is a fun fact about you?

I'm a beekeeper!





A Letter From Our CEO

The HRLTCP Ugly Sweater Contest is in full swing, and I want to personally invite each and every one of you to participate. It's a fantastic opportunity to showcase your holiday spirit and creativity. Plus, there's a delightful incentive—a chance to win a pizza party! So, dig out those festive sweaters and join in the merriment.

With the Holiday Season fast approaching, it is important for us to reiterate that even during this busy time, we are here for you. Our commitment to your well-being remains steadfast, ensuring that you have the support you need, especially during the holiday hustle.

As we embrace the holiday cheer, I encourage everyone to prioritize their well-being by getting their flu and booster shots. Your health is paramount, and taking this simple step contributes not only to your safety but also to the collective health of our community.

Thank you for being a part of our HRLTCP community. We're here for you, and we'll keep communicating, innovating, and making sure your needs are met every step of the way.



***Yours in Health,
Angelo Angerame***

**CEO, Hudson Regional
Long Term Care
Pharmacy**



We Take Care of That Part

At Hudson Regional LTC Pharmacy, we've got your back. When we say, "We Take Care of That Part," it's not just a saying—it's meaningful to us. You're not just clients, you're part of our community, the well-being and the comfort of you and your residents mean the world to us. We're not into the usual divide of duties; we'd rather share the load. Our aim is to take as much off of your plate as we can so you can focus on what really matters—your residents. Our goal is simple: provide top-notch pharmacy services that stand out in terms of quality, accuracy, and efficiency.

Here's how we make it happen:

Responsive Communication:

Normal Practice:

Phone calls may go unanswered after normal business hours, or you may have to rely on answering services to deliver your message, which can cause delays in communication.

The Hudson Way:

The pharmacist personally answers & returns every call, ensuring a prompt response. There is no middleman—you receive direct communication to prioritize your health needs.

Expedited Prescription Processing:

Normal Practice:

Prescriptions may take time or be delayed, especially for hospital discharges.

The Hudson Way:

We understand that your health can't wait, so we offer same-day prescription processing at any time – even for hospital discharges.

Proactive Medication Management:

Normal Practice:

Responsibility for obtaining new prescriptions falls solely on the patient/caregiver.

The Hudson Way:

We see this as a shared responsibility—Hudson takes proactive steps to secure new prescriptions, and we go above and beyond to ensure access to medication in any situation.

Robust Medication Availability:

Normal Practice:

You may experience limited access to specific medications, especially during shortages, and go unaware until a refill is ordered.

The Hudson Way:

We strategically partner with multiple suppliers and continuously monitor regulations, policies, and shortages to stay ahead. Guaranteeing uninterrupted access to crucial medications or a suitable alternative.

Cutting-Edge Technology Integration:

Normal Practice:

Caregivers may struggle with coordinating and managing medications.

The Hudson Way:

We offer a User-Friendly Online Portal for quick access to printable MARs. This empowers you with the ability to manage and track medications effortlessly, something that becomes increasingly vital around the holidays when residents visit their families.

Medication Information Sheets:

Normal Practice:

Uncertainty about the purpose and usage of prescribed medications, resulting in detailed manual searches.

The Hudson Way:

Instant access to Medication Information Sheets with clear, concise details about each medication's purpose, usage, and potential side effects.

Medication Administration Assistance:

Normal Practice:

Limited guidance on how to administer medications properly.

The Hudson Way:

Step-by-step instruction sheets are provided for medications. Ensuring that caregivers and patients are well-informed for safe and effective administration.

24/7 Accessibility:

Normal Practice:

Limited or delayed availability of support outside standard business hours.

The Hudson Way:

Prioritizing your health by being available whenever you need assistance, offering around the clock access to ensure there is never a medication need that waits.

HRLTCP is more than just a service provider; we're your dedicated partner in ensuring the well-being of your residents. "We Take Care of That Part" is a philosophy that guides our every action. By sharing responsibilities, embracing cutting-edge technology, and maintaining a commitment to prompt, personalized communication, we aim to redefine the standards of pharmacy services. We don't just aim to meet expectations; we aim to exceed them, providing uninterrupted access to medications, proactive refill management, and 24/7 accessibility. Trust us to handle the details, your time is better spent elsewhere.

**We'd be delighted to Demo
Our Easy-to-Use Portal.**

**We'll also provide tips on streamlining
your medication management process
to enhance patient outcomes.**

Online Portal
for patients & caregivers



**No matter if you're working with another pharmacy or ours...
we're here to offer help and support.**

Contact Us: 845.341.2714

All consultations and meetings are strictly confidential.



HRLTCP Ugly Sweater Contest

The holiday season is fast approaching, and at HRLTCP, the Ugly Sweater Contest is in full swing! We're excited to invite each house to unleash their creativity and humor by showcasing their most outrageously ugly holiday sweaters. As an extra special incentive, our CEO, Angelo Angerame, has something exciting in store for the winning house!

Important Dates to Remember:

Submission Start Date: October 1st

Winner Announcement Date: December 15th

How to Enter:

Get Creative:

Whether you dig out that hideously festive sweater from the depths of your closet or go all out with a DIY monstrosity, let your creativity run wild.

Capture the Moment:

Gather your residents and strike your wackiest poses while wearing your ugly sweaters. Make the photo as memorable as your sweaters themselves.

Submit Your Entry:

Email your photo to info@hrltcp.org, and make sure to include your facility's name in the email. Submissions will be accepted starting October 1st, so get ready to share your holiday spirit with us!

We believe in building a sense of community, fun, and togetherness. The Ugly Sweater Contest is a fantastic way to kick off the holiday season with smiles and laughter. It's an opportunity for each house to express their unique character and embrace the festive spirit.

The competition is fierce, but the reward is mouthwateringly good! The winning house or facility, chosen by our esteemed judging panel, will earn a Pizza Party treat courtesy of CEO Angelo Angerame. Imagine enjoying delicious pizza with your fellow residents and colleagues, all while soaking in the holiday cheer (and the win!). It's an opportunity you won't want to miss!

So, mark your calendars, unearth those ugly sweaters, and prepare to spread holiday joy. We can't wait to see the inventive and humorous entries from everyone in this year's Ugly Sweater Contest. May the ugliest sweaters emerge victorious and may the spirit of the season warm all our hearts.

Good luck to all!

www.hrltcp.org

Shining a Light on Antibiotic Awareness Week

National Antibiotic Awareness Week (**NAAW**) is an annual event dedicated to shedding light on the importance of responsible antibiotic use and the growing global concern about antibiotic resistance. Held each **November 18th – 24th**, this week serves as a crucial reminder of the pivotal role antibiotics play in healthcare while emphasizing the need for their judicious use to preserve their effectiveness for future generations.

Antibiotic resistance occurs when bacteria evolve and adapt to resist the effects of antibiotics, rendering these life-saving drugs less effective or entirely ineffective. The misuse and overuse of antibiotics in humans, animals, and agriculture contribute significantly to this alarming phenomenon. National Antibiotic Awareness Week aims to educate the public, healthcare professionals, and policymakers about the consequences of antibiotic resistance and the urgent need for collective action.

Objectives of NAAW:

Educating the Public:

One of the primary goals of **NAAW** is to increase public awareness about the appropriate use of antibiotics. Many individuals are unaware of the risks associated with overusing antibiotics or not completing a prescribed course. Educational campaigns during **NAAW** seek to empower people with the knowledge to make informed decisions about their health.

Empowering Healthcare Professionals:

NAAW provides a platform for healthcare professionals to share best practices in prescribing antibiotics. By fostering collaboration and knowledge exchange, the week encourages healthcare providers to adopt evidence-based approaches that prioritize patient health while minimizing the risk of antibiotic resistance.

Fostering Global Cooperation:

Antibiotic resistance knows no borders. **NAAW** emphasizes the importance of international collaboration in addressing this global health threat. Countries around the world participate in **NAAW** to share insights, strategies, and resources, creating a united front against antibiotic resistance.

Promoting Research and Innovation:

NAAW serves as a catalyst for increased research into new antibiotics and alternative treatments. By highlighting the urgency of the antibiotic resistance crisis, the week encourages investment in research and development to discover innovative solutions that can combat resistant strains of bacteria.

National Antibiotic Awareness Week is a beacon of enlightenment, urging us to rethink our approach to antibiotic use. It serves as an annual compass, guiding both the public and healthcare professionals toward a path of informed and responsible antibiotic practices. The multifaceted objectives of **NAAW**, from public education to global cooperation and research promotion, underscore the gravity of the antibiotic resistance challenge and the imperative for collective action. **NAAW** stands as a reminder that our choices today shape the future effectiveness of antibiotics. The weeklong spotlight on this issue not only raises awareness but instills a sense of duty—a commitment to preserving these invaluable tools for the benefit of present and future generations.

Expect More. Worry Less.

Switching Long Term Care Pharmacies Can Seem Daunting.

We understand that if your facility is at a place to make the move, things aren't going the way they should be. Our team members are experts at prescription transferring, facility/pharmacy transitioning, training, and ensuring your pharmacy needs are met with excellence and consistency.

These are improvements your facility will notice when making the switch to Hudson Regional LTC Pharmacy.

There is no delay.

Your residents will receive their prescriptions when needed and on time.

A friendly voice.

We listen to your problems and do our best to solve them immediately.

LTC nurses can focus on patient care, not pharmacy issues.

We want your medical staff to do what they do best, care for patients. Your nurse administration staff shouldn't have to worry about pharmacy problems or worry if prescriptions will be delivered.

Positive pharmacy experience.

Our team is here to serve your facility, your staff, and your residents. It's hard to put a value on excellent care until you don't have it.

Staff time is spent with residents.

We don't want your staff stuck on the phone trying to figure out where Medication Administration Records are, or when you will receive them. You can count on MARs to show up the same day every month with Hudson Regional LTC Pharmacy.

Training Provided

We know the process of reordering medications can be burdensome. That's why we supply all of our new facility partners with an ample amount of training on our web portal to fit your needs. Here's what you can expect during the training process:

- Connecting our nurse consultants with your agency's nurses and staff on a Zoom call to introduce one another and the web portal.
- Weekly, monthly, or as-needed trainings.
- A training manual with detailed step-by-step directions of the web portal.
- Access to our nurse consultants and team to troubleshoot any questions.

With Hudson Regional LTC Pharmacy's Web Portal, reordering medications can be done in only 15 minutes each week!

Call Us Today to Discover the Difference in Your Pharmacy Care.

▶ **(845) 341-2714**



Hudson Regional
LONG-TERM CARE PHARMACY

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