

In the Know with...

 Hudson Regional
LONG-TERM CARE PHARMACY

May 2023 • Issue #029

PATIENT CENTERED PHARMACY CARE

FOR THE DEVELOPMENTALLY DISABLED COMMUNITY



PLUS

- The Backbone of an LTC Pharmacy
- Proposed NY Budget Highlights



New York FY24 Budget Stuns Disability Community of Families, Agencies, Pharmacies & Staff

Families of the intellectually and developmentally disabled were stunned along with residential care agencies, staff and pharmacies at New York's FY24 Budget for COLA and Direct Support Wage Enhancement.

The final Cost Of Living Adjustment (COLA) increase was set at 4%. Prices in the New York City area increased 6.0% between January 2022 and January 2023, on par with the national Consumer Price Index of 6.4% over the same period. Paired with the reality of inflation the intellectually and developmentally disabled community is left in a deficit and at a loss.

The Direct Support Wage Enhancement line item is a provision for employees that provide direct care support or any other form of treatment, to individuals with developmental disabilities and whose income is less than \$125,000. This provision was denied in the NYFY24 Budget.

The state of New York has set the bar for this upcoming year and we need to be aware of what we can do as philanthropists, employers, staff, and human beings to manage the ongoing funding and staffing crisis in the disability community.

Thank you to the all the advocates and supporters who raise their voices on behalf of the disability community. Your voice will be much needed in the upcoming months to navigate through these times.



A Letter from Our CEO

Patient Centered Pharmacy Care



At Hudson Regional Long-Term Care Pharmacy--it's not about the medication or the insurance ...it's about the patient. That makes defining our mission and goals along with operational and service based decisions so much easier because we know the end game.

Everything we do in-house is for the person that takes the medication. We package the medication to make it easier for the patient to take, we ensure deliveries occur BEFORE patients go to sleep. We make deliveries after hours and on Sunday. Why? Because they matter and it's the right thing to do.

As the state of New York has finalized FY24 Budget, let's be aware of what we can do as employers, staff and human beings to manage

the staffing crisis. Implementing the latest technologies to increase productivity and efficiency can go a long way toward patient care.

Our goal as a company this year--and always--is to provide our clients with the highest quality, accuracy, and efficiency in managing and coordinating pharmacy services. So, if you are an Executive, Administrator, House Manager, or Nursing Director frustrated for too long with the challenges caused by your long-term care pharmacy provider, this is the year to make a switch!

To discuss the challenges with your LTC Pharmacy providers and how to resolve them, we're here to help. Please reach out at (845) 341-2714.

***Yours in Health,
Angelo Angerame***

**CEO, Hudson Regional
Long Term Care Pharmacy**



Be a Champion for Autism and support #LeapforAutism23. I took another Leap for Autism! Donate to **Angeloneyfullabaloney Leaps for Autism's Fundraiser!**

Donate by visiting:
<https://www.givegab.com/campaigns/leapforautism23>

Industry Standard

Patient Centered Pharmacy Care

Placing the patient at the center is the answer to many pharmacy problems. Hudson Regional LTC Pharmacy's mission is to improve the quality of life of individuals living with developmental disabilities by providing pharmaceutical stewardship with caring, compassion and commitment. This means that during staffing shortages, medication errors and budget cuts Hudson Regional Long-Term Care Pharmacy steps it up to ensure patients do not go without their medications and deliveries are made before bedtimes. We take care of YOU, so you can take care of your patients.

Service That Lets You Focus More on Patients

We want to help you provide pharmacy care to your patients. We get the medication to you with the right dose and the right effectiveness... on-time before bedtime, everytime.

Did you just run out of stock medication? We will get it to you. Did you have a medication error? We will fix it for you as best we can immediately. Need an unscheduled delivery? No problem...even on a Sunday. We have a plan that leaves your staff caring more for patients and worrying less about their medications.

We work directly with Administrators, Nursing Directors, RNs, DSPs, AMAPs and other staff to create strong working relationships which is the foundation for patient centered care.

Total Competency, Convenience & Efficiency

From ordering and daily deliveries to medication administration records and review, we offer a high level of competency, convenience and efficiency to our clients. To expedite the ordering process, we accept E-Prescribing, facsimiles, and offer highly efficient web access ordering through our web portal. We provide our clients with the ability to look up and print current prescriptions and print up-to-date MARs as needed.

We'd be delighted to have a conversation with you.

We'll provide tips on streamlining your medication management process to enhance patient outcomes.



No matter if you're working with another pharmacy or ours... we're here to offer help and support.

Contact Us: 845.341.2714

All consultations and meetings are strictly confidential.

The Backbone of Any Pharmacy

Our Pharmacists Provide Patient Centered Care



At Hudson Regional LTC Pharmacy, our pharmacists are the backbone of the pharmacy working with state-of-the-art-technology and modern management techniques. Combined with their pharmaceutical knowledge they are able to balance the needs of local NY State residential long-term care for intellectually and developmentally disabled patients. We understand that AMAPs although certified are diligently working to fill in the gaps.

Wide Range of High-Quality Brand Name & Generic Medications Available

Starting with high-quality brand name and generic medications, purchased directly from approved wholesalers and distributors, our certified pharmacists can fill a wide range of prescriptions. To complement our extensive pharmacy services, we also stock a full line of healthcare products that can be conveniently ordered and delivered with your medication orders. We fully recognize the current market conditions and the impact of reduced funding and budget restrictions. We are committed to your complete satisfaction and will provide cost-effective solutions.

Innovative Technology

We have implemented state-of-the-art technology throughout the pharmacy to provide outstanding attention to detail when processing patient prescriptions. Utilizing barcode technology, we ensure the highest degree of accuracy. From scanning refills to NDC verified medications and electronic deliveries, our dedicated team ensures each order is accurate and processed in a timely manner.

Well-Oiled Pharmacy Machine

Our pharmacists and packaging supervisors can fill more than 2,000 prescriptions per day. No matter the volume, we are committed to excellence, quality assurance and on-time deliveries before 9pm.



Patient Centered Pharmacy Care

From beginning to end when a prescription comes in, our team (automated and human) work together to double and triple verify that all of the information is correct, that there are no drug interactions, that the dosage is correct, the effectiveness of the medication is there and that all labeling is correct.



Expect More. Worry Less.

Staff Spotlight



Name: Yourie Floriant **Title:** Registered Pharmacist
Yourie started working at Hudson Regional LTC Pharmacy at the end of January 2023.

What do you enjoy most about working with us? I enjoy a few things. But the big thing is the impact that I have on the patients that I serve. Evaluating prescriptions, making sure that it is good and effective with the right dose, the right everything before it goes out the door to the patient.

What's different about Hudson Regional LTC Pharmacy? Nobody rushes here we have the time and we have the staff so everyone does their job well here and takes a lot of pride in their work.

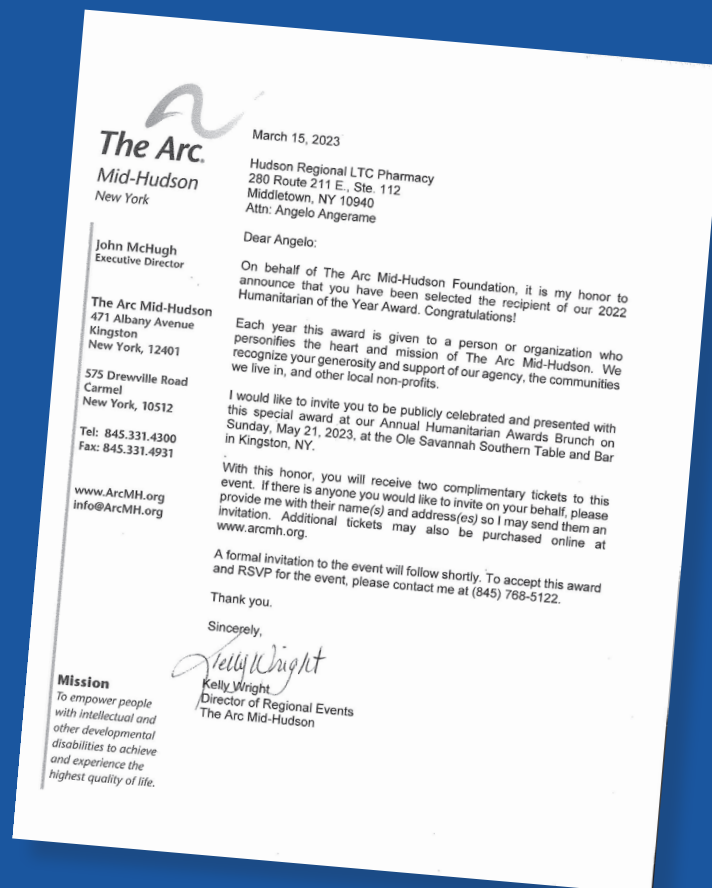
About Yourie! I'm from the Caribbean and I love going to the beach but I don't know how to swim and I'm not interested in learning!

What do you enjoy most about serving your customers? We are working with continuous customers, unlike new patients coming in every day. You get to know them and their situation, making it much more manageable. This is my first time working at a pharmacy serving the ID/DD community.

2022 Humanitarian of the Year Awarded to Angelo Angerame, CEO of Hudson Regional LTC Pharmacy! Congratulations!



Angelo Angerame
CEO,
Hudson Regional
Long Term Care
Pharmacy



Don't Run Out of Medication!!! Check the Online Portal!

The online portal is sooo easy to use that you don't want to miss out! Call to schedule an on-demand training at anytime!

Use this online web portal to assist staff members with knowing when medications will run out. This system can also provide detailed lists of current medication records in case residents need to bring them to doctor appointments or on trips.

There is also a resource section so staff can access guides on administering ear or eye drops and so much more!



Medications need to be ordered on a timely basis, and we know it is labor-intensive caring for your patients. HRLTCP's staff has the tools and resources you need to give your team peace of mind and time to focus on your residents. With the web portal, re-ordering medications can be done in 15 minutes!

Let's #LeapforAutism!

Hudson Regional LTC Pharmacy's CEO, Angelo Angerame, suited up to take another Leap for Autism! Donate to Angeloneyfullabaloney Leaps for Autism!'s Fundraiser!

Greystone Programs has a goal of raising \$70,000 this year to provide life-enriching programs to children, adults, and families with Autism and other developmental disabilities. Whether you want to be a champion for Autism in the air, from the ground, as a tandem, or virtual skydiver, you can have an exhilarating adventure of a lifetime while giving back to and raising awareness for a great cause.

Leap for Autism
Date: Saturday, May 6, 2023, from 11 a.m. to 4 p.m.
Location: Skydive the Ranch, Gardiner, NY

Donate by visiting:
<https://www.givegab.com/campaigns/leapforautism23>





Hudson Regional

LONG-TERM CARE PHARMACY

Here's What **People** **Are Saying** About Our Pharmacy!

“One of the most **caring, attentive, and reliable pharmacies** I've ever worked for. A **welcoming and professional** environment where you're treated as family from day one. Highly recommended.”

– Heather D.

“**Best customer service** ever!!”

– Trish S.

“Never worry. **Always a solution.**”

– Kevin L.

Rx Date _____

Patient **Dir of Nursing &**

Address **Exec. Director**

Prescription: **Hudson Regional
Long Term Care Pharmacy**

- **Service That Means A Smile**
- **All Deliveries Before Resident Bedtimes**
- **We Take Care Of You, So You Can Take Care of Patients**

Because... It's the Right Thing to Do

Refil 0 1 2 3 4 5 Permission _____



Hudson Regional
LONG-TERM CARE PHARMACY

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