

In the Know With



Hudson Regional
LONG-TERM CARE PHARMACY

Nov 2022 • Issue #024



In This Issue:

CARING FOR THE ID/DD COMMUNITY

PLUS

- *Win a Pizza Party for Your Staff and Residents*
- *Cutting Down Medicaid Red Tape*



Unwavering Commitment

Angelo Angerame, CEO of Hudson Regional LTC Pharmacy, received a certificate of appreciation from The Arc Greater Hudson Valley "For his unwavering commitment to supporting people with intellectual and developmental disabilities in the workplace." October was National Disability Employment Awareness Month, and our pharmacy is a proud EmployAbility supporter.

2nd Annual Holiday Ugly Sweater Contest

Your Chance to Win a Pizza Party

Bust out your ugliest holiday sweaters! It's time to say CHEESE in your cheesiest holiday sweaters.

We are excited to host another chance for our agency partners to win a pizza party for your residents & staff!

How to enter: Take a picture of your staff or residents with their BEST ugliest Christmas sweaters. We want to see the cheesiest, most silly sweaters!

Submission deadline: Tag Hudson Regional LTC Pharmacy on Facebook with your ugliest Christmas sweater pictures by December 15, 2022 and email Angelo at aangerame@hrltcp.org your photo to be entered. We will announce the winner of the pizza party on Facebook by December 20, 2022

Happy Holidays from the Hudson Regional LTC Pharmacy team!





Thank You!

A Letter From Our CEO

Giving Thanks

Over the past two years, the pandemic has spotlighted the importance of frontline workers in long-term care. Every person working in an LTC facility has played a vital role in keeping residents safe and healthy, from nurses and custodial staff to administrators, chefs, and Direct Support Professionals (DSPs). We are thankful for every frontline employee who has provided the best care to the intellectually and developmentally disabled.

As we give thanks for many things this year, we want to show our appreciation to every agency under our umbrella of care. Thank you for allowing us to be members of your team and giving us a chance to help your nurses and staff support residents. While we're not bedside at your facility, we're a critical part of the team, and we're thankful for the people we're partnered with to allow us to do that.

I also want to express and show my deep gratitude to the Hudson Regional LTC Pharmacy team. I always tell our staff we're only successful because of you. And it's true. Our success is not me; it's because of their hard work, dedication, and commitment. I have never worked with staff as exceptional as I have now.

There is so much to be grateful for this year. From our pharmacy family to you and your loved ones, I wish you a very Happy and Healthy Thanksgiving!

Don't hesitate to reach out if we can help.

Yours in Health,
Angelo Angerame

**CEO, Hudson Regional
Long Term Care Pharmacy**



Because, It's the Right Thing to DO!

Medicaid's Prescription Drug Benefit and New Changes Coming April 2023 With NYRx

Cutting Down Medicaid Red Tape

Starting April 1, 2023, all Medicaid consumers enrolled in Mainstream Managed Care will receive prescription drugs through NYRx. This change means that New York State is paying pharmacies directly for the medications and supplies of these individuals' healthcare needs who are Medicaid consumers. This is exciting news because it means that drugs will be more readily available for those who need them. In addition, the process will be simplified and level the playing field for those we serve. Let's take a look at how this transition will impact our patients.

Benefits of the transition

There are many benefits to this transition. The most important is that it will decrease the complexity for our patients. For example, two people could receive the same medication but have different Medicaid Managed Care plans. Under the current system, this would mean two different rules for those medications. So, for example, even though it's the same medication, one patient would need prior authorization, and another needs to use a specialty pharmacy.

With the new transition, all Medicaid recipients will receive their medications the same way, making it easier for everyone, especially for pharmacies. When the New York State Department of Health shifts all Medicaid consumers under its NYRx Program, a single list of covered drugs and standardized rules will provide an improved, simplified process for Medicaid consumers to get the medicines and supplies they need. This new system offers comprehensive drug coverage and equitable access for Medicaid consumers with access to over 5,000 pharmacy providers.

What this means for the patients we serve

Directors of Nursing and Facility Administrators, rest assured Hudson Regional LTC Pharmacy will take care of all of this in the background, so your staff can focus on caring for residents. There is nothing you have to do, and our team is ready for this transition on April 1, 2023.

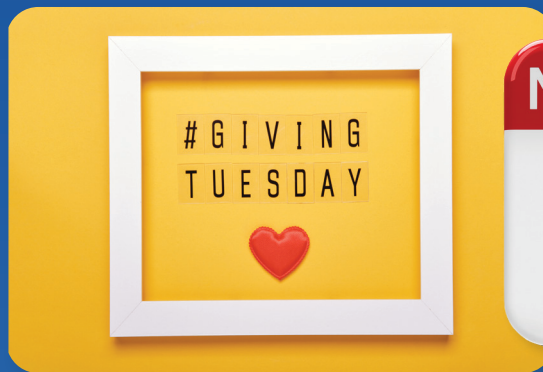
Resources

- Call the Medicaid Helpline at (800) 541-2831.
- Attend a webinar to learn more about the pharmacy benefit transition:
 - November 17, 2022, at 1:00 PM - Updated
 - December 20, 2022, at 1:00 PM
 - January 17, 2023, at 1:00 PM
- Visit the New York Pharmacy Program (NYRx) website.

We are thrilled about this transition and new process. This change is a step in the right direction in cutting down the red tape for people who need these medications most. We know agency nurses and staff will be happy too. If you have any questions or concerns, please don't hesitate to contact us. We are here to help in any way we can.

If your agency is ready to receive experience Service With a Smile from a long-term care pharmacy specializing in serving the intellectually and developmentally disabled community, contact Hudson Regional Long-Term Care Pharmacy at 845-341-2700!

**Giving
Generously**



By the Numbers – Philanthropy and Support

\$589,700

That is the amount of money Hudson Regional Long-Term Care Pharmacy has donated to support the agencies we serve since September 2016.

Supporting the agencies we care for is a fundamental part of our mission!

While we give monetary donations, we also participate in many fundraising events. For example, our CEO, Angelo Angerame, Takes the Leap for Autism every year with Greystone Programs, Inc. He is a top individual fundraiser for this annual event known as Angeloneyfullabaloney. He will be leaping for autism again on May 6, 2023. Keep an eye out for more details to come!

Your Donations Matter

Agencies that care for the intellectually and developmentally disabled are always short on funds. The government chronically underfunds them. Any amount of giving that can be done to help agencies will go a long way toward making a positive impact on the people they serve. Especially during the holiday season, we encourage everyone, if they are able, to show financial support to organizations that care for the intellectually and developmentally disabled.

Remember, Giving Tuesday is November 29, 2022!

1. You can support a cause that's important to you – When you give to a charity on Giving Tuesday, you can direct your dollars to an organization working on a cause close to your heart.
2. Your donation can have a significant impact – Many charities see an influx of donations on Giving Tuesday, allowing them to do more good with their resources.
3. It's a great way to kick off your holiday giving – Donating early in the holiday season sets the tone for the rest of your giving and ensures that your donation has maximum impact.

Because.....They Matter





Hudson Regional
LONG-TERM CARE PHARMACY



Out and About



Recently Angelo Angerame, CEO of Hudson Regional LTC Pharmacy, and Harsh Kothari, of our sister company, Capital Regional Pharmacy Services, attended the NYSIDDDNA Conference in Albany. Congratulations to Monica Hill, Assistant Nursing Director of Wildwood Programs, on winning the Capital Regional RX raffle prize!

Expect More and Worry Less!

What **You Need** is Less Time with Pharmacy Care and **More Time** to Provide **Direct Patient Care**. WE CAN HELP!

You Ask, We Answer!

- ✓ Are you constantly frustrated with your LTC pharmacy?
- ✓ Do your nurses dread calling your pharmacy with yet another issue?
- ✓ Can your pharmacy address a problem promptly?
- ✓ Are you sick of your patients' medications not arriving and there's no explanation?
- ✓ Are you ready for communication and customer service?

If you answered YES to any of the questions above, it's time to consider switching pharmacy providers. While no company is perfect, problems should be addressed, and action needs to be taken to correct the situation.

We understand this and are here to help!

Hudson Regional LTC Pharmacy works with agencies to:

- ✓ Ensure that all deliveries happen on time
- ✓ Provide 24/7 service support for urgent needs
- ✓ Address any problems
- ✓ Ease your nurses and staff minds with medication delivery before residents go to bed
- ✓ State-of-the-art barcoding technology for the highest degree of accuracy

Switching is as easy as...

- 1 Have a Discovery Call with Us & Your Dir. of Nursing**
*Call us at: **845-341-2700***
- 2 Allow Us to Schedule an On-Boarding Call with Our Transition Team**
- 3 Sit Back & Relax :)**

Because, It's the Right Thing to DO!



Hudson Regional

LONG-TERM CARE PHARMACY

Here's What **People** **Are Saying** About Our Pharmacy!

"One of the most **caring, attentive, and reliable pharmacies** I've ever worked for. A **welcoming and professional** environment where you're treated as family from day one. Highly recommended."
– Heather D.

"**Best customer service** ever!!"
– Trish S.

"Never worry. **Always a solution.**"
– Kevin L.

Rx Date _____
Patient **Dir of Nursing &**
Address **Exec. Director**

Prescription: **Hudson Regional
Long Term Care Pharmacy**

- Service That Means A Smile
- All Deliveries Before Resident Bedtimes
- We Take Care Of You, So You Can Take Care of Patients

Because... It's the Right Thing to Do

Refil 0 1 2 3 4 5 Permission _____



Hudson Regional
LONG-TERM CARE PHARMACY

280 Rte 211 E, Suite 112, Middletown, NY 10940
www.hrltcp.org • info@hrltcp.org • P: 845-341-2700 • Fax: 845 341-2715