

In the Know With



Hudson Regional
LONG-TERM CARE PHARMACY

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In This Issue Developmental Disabilities Awareness



MARCH IS

DEVELOPMENTAL DISABILITIES

A W A R E N E S S M O N T H

PLUS

- **Coming Soon: Remote AMAP Training Classes**
- **Spring Philanthropy Events Benefiting Our Agency Partners**



**“Understaffed, Yet
All Prescriptions
Delivered”**

MAXIMUM EFFORT



Coming Soon: Remote AMAP Training Classes

We are excited to announce that we are finishing the touches on our new remote Approved Medication Administration Personnel (AMAP) training courses. Currently, at Hudson Regional LTC Pharmacy, our training nurses offer this 32-hour course to staff members who work for the agencies and homes we serve. Adapting this training to a remote learning environment is just another opportunity to meet the needs of those we serve.

The remote AMAP training course format will be offered in eight 4-hour sessions. This gives greater flexibility for agency staff members to attend, and eliminates the need to commute. Please note that we are also back to hosting live, in-person AMAP training at our facility. We will share more about the official rollout of the remote certification once it goes live. Feel free to reach out with any questions; our team is committed to serving your staff and residents!

Even though according to Punxsutawney Phil, we have a couple more weeks of winter, all New Yorkers can agree that we hope March comes in like a lion and goes out like a lamb. I'm delighted to share that our long-term care pharmacy had a very successful winter where all of our deliveries were made despite the weather. We know how stressful winter weather storms can be for agency staff members who care for residents and juggle so many other tasks. A delivery delay can have a negative domino effect, especially for agency and home staff members who work multiple jobs and need to leave one shift to make it to another or get home to take care of their children.

I also want to give all of the Hudson Regional LTC Pharmacy staff a special shout-out. During the spike and surge of the Omicron variant, we were operating with 25 percent of our staff members being out due to sickness or exposures. Even so, we were able to fill every prescription and ensure every resident received their medications. Thank you to our staff who worked incredibly hard, as

they always do, and for everyone who pitched in to go above and beyond to serve our agency partners.

I know I've said this before, but I genuinely hope the virus and pandemic are behind us for good. Kids are back to in-person school, and mask mandates are lifted. I forgot my mask in the car the other day and thought, "wow, I don't even remember the last time I walked in someplace without a mask!" There is a feeling of normalcy in the air, and I hope it's here to stay.

As always, we are here to serve you, your staff members, and your residents. If there is anything we can do, please don't hesitate to reach out.

Yours in Health,
Angelo Angerame

**CEO, Hudson Regional
Long Term Care Pharmacy**



**Call us today to
Discover the Difference
in your pharmacy care.**

845-341-2714

Expect More. Worry Less!



Industry News

March is National Developmental Disabilities Awareness Month

March is a time to celebrate the accomplishments of people with developmental disabilities. In 1987, President Ronald Reagan officially declared March as Developmental Disabilities Awareness Month. This declaration became a foundational step in providing encouragement and opportunities for people with developmental disabilities to reach their potential more than ever before.

Development disabilities include a wide range of impairments in learning and behavior such as autism, attention-deficit/hyperactivity disorder, and impairments in physical or intellectual functioning such as cerebral palsy, spina bifida, and Down syndrome. This annual, monthly observation helps raise awareness and inclusivity for the IDD community while also creating an opportunity for others to learn about the difficulties these individuals still face.

As an advocate and company that serves the IDD community, we will continue to champion opportunities and inclusion for people with developmental disabilities to reach their potential.

Did You Know?

- More than six million Americans have developmental disabilities.
- According to the Centers for Disease Control and Prevention, it is estimated that one in six kids (17%) have a developmental disability.
- In 1990, the Americans with Disabilities Act was passed, making it illegal to discriminate against people with disabilities.



Upcoming Philanthropy Events Life's Worc 50th Anniversary Celebration Gala

We are grateful to celebrate one of our agency partners, Life's Worc, as they commemorate 50 years of supporting people with intellectual and developmental disabilities. Life's Worc "Celebrate 50" is a year-long acknowledgment of this organization's proud past and a commitment to a promising tomorrow. A gala event will take place on Friday, April 1, to honor Life's WORC's history and the journey that has truly just begun. The event will also honor Victoria Schneps-Yunis, Life's WORC Founder, and Geraldo Rivera.

To learn more about this annual celebration and the gala event, please visit lifesworc.org/celebrate50

Life's Worc Celebrate 50 Gala
Date: Friday, April 1, 2022, from 7 to 11 p.m.
Location: The Garden City Hotel, 45 Seventh Street, Garden City, NY



To mask or not to mask?

Over the past two years, the mass population has been wearing a face mask to help slow the spread of COVID-19. This preventative measure has become a part of our daily lives. We have all been faced with so many unknowns; it started with how the virus impacts people to learning about symptoms from different variants, quarantine protocols, and the effectiveness of masks. Research is constantly studied and published as we know more.

A new study published this past February by the Centers for Disease Control and Prevention shows by the numbers how wearing a mask indoors has been linked to lowering the odds of testing positive for COVID-19. This study spanned over ten months, from February to December 2021. In this matched case-control study, 1,828 people wore a cloth, surgical, or respirator (N95/KN95) mask.

This study showed that people were less likely to test positive for COVID-19 if they wore a mask indoors than people who didn't. Even though most mask mandates are lifted, people continue to protect themselves by wearing masks. If you're wondering which type of mask will help protect against testing positive for COVID-19, here is what the study found.



Let's Leap for Autism!

Hudson Regional LTC Pharmacy's CEO, Angelo Angerame, will suit up to take another Leap for Autism in May! Last year, the HRLTCP team participated in this event, and we were thrilled to see more than \$67,000 raised to help support Greystone Programs, Inc.

Greystone Programs has a goal of raising \$85,000 this year to provide life-enriching programs to children, adults, and families with Autism and other developmental disabilities. Whether you want to be a champion for Autism in the air, from the ground, as a tandem, or virtual skydiver, you can have an exhilarating adventure of a lifetime while giving back to and raising awareness for a great cause.

Learn more by visiting, www.givegab.com/campaigns/leapforautism22.

Leap for Autism
Date: Saturday, May 7, 2022, from 11 a.m. to 4 p.m.
Location: Skydive the Ranch, Gardiner, NY



Staff Spotlight

Meet Shannon! She has worked at HRLTCP for 2 years.

What is something you like most about Hudson Regional LTC Pharmacy?
HRLTCP takes customer service to the next level. They make sure customers get taken care of, and if there is a problem, they tend right to it. Also, they ensure that everything is accurate and customers are satisfied.

What does a typical workday look like for you?

At our pharmacy, we create an order, and all prescriptions are filled based on a label. If that label doesn't get printed and slotted into the correct delivery desk, everything falls apart. There is a lot of importance placed on this process when it gets to packing.

I sort prescription labels to make sure each prescription gets out on time. I check run times, medication, prescription strength and highlight different quantities for a person. For example, someone might have to take one tablet twice daily. So I help make sure they know to take it two times daily. I print the labels, I sort them and put them on the prescription bottle, and separate medications into different piles. We do this for about 2,100 prescriptions per day.

What is a fun fact about yourself?

I like to watch Mysteries at the Museum.



**Shannon
Cole-Romer**
Packing Tech

EmployAbility at HRLTCP

We want to share some news about our recent hires at Hudson Regional LTC Pharmacy. In February, we hired three new employees who also receive services from one of our agency partners who care for the IDD community. Hiring an individual with a disability is like hiring anyone else; you hire the person and want them to do a good job and be a contributing member of your team. We are committed to inclusivity, advocating, empowering, and supporting the intellectual and developmentally disabled community as a company. We are so happy to be employing these three individuals, and they are thrilled to be a part of the team.



Save Time and Increase Productivity with Our Web Portal

When you work with our long-term care pharmacy, we want you and your staff to feel supported, from the transition stage to onboarding and ongoing support. One tool we offer to every Hudson Regional LTC Pharmacy agency partner or facility home under our umbrella of care is our Web Portal.

Nurses and Direct Support Professionals (DSPs) need to focus on the most important thing during their shift: building relationships and caring for residents and patients. One way to achieve this is by freeing up their time when it comes to managing and reordering medications. We know time is everything, especially as many organizations run lean with lower than regular staff numbers. Using our Web Portal and utilizing the best practices we have put together is a huge time saver and can help give staff more time with residents.

How it Works

Our Web Portal is very user-friendly, and we provide a lot of resources, so staff members have support along the way. We have a full step-by-step guide document with screenshots and best practices for using the Portal. Our team also offers live training on using the Portal to ensure everyone feels comfortable using the system. Here's a brief overview of portal functionalities.

Dashboard

After logging in, staff members have a dashboard view to manage orders, view patients, access E-MAR and E-MedPass status, send messages, and access reports.

New/Discontinued Medications

Nurses or other agency staff members can easily view new or discontinued prescriptions. For example, you can see if a prescription for a new medication has been communicated to the pharmacy. Discontinued medications are also verified here. Verifying discontinued medications assures medication administration records will not contain extraneous or obsolete information.

Pending/Processed Orders

The guesswork is taken out with our Web Portal. It displays in real-time if an order is pending and once an order is processed at our pharmacy. There is also a setting where nurses can view pending/processed medications for individuals or a group at a facility.

Patient's Profile

Each patient's profile includes vital and detailed information, including drug interactions and allergies. Nurses can also view or print prescription copies, access drug information, and see all active medications. Medical records, order status, and inactive medications are also displayed in a patient's profile.

Refills

All it takes is a couple of clicks to request a prescription refill! There is a prescription refill due report where staff can process weekly refills. Once submitted, there is an instant notification that the refill requests have been successfully sent.

These are just a few of the many features of our Web Portal. The HRLTCP team offers ongoing training for when your facility hires new staff members or if someone needs refresher training.

What **You Need** is Less Time with Pharmacy Care and **More Time** to Provide **Direct Patient Care**. WE CAN HELP!

Switching is as easy as...



1 Have a Discovery Call with Us & Your Director of Nursing

Call us at: **845-341-2714**

2 Allow Us to Schedule an On-Boarding Call with Our Transition Team

3 Sit Back & Relax :)



Hudson Regional
LONG-TERM CARE PHARMACY



Rx Patient Dir of Nursing & Date _____
Address Exec. Director

Prescription: **Hudson Regional Long Term Pharmacy**

- Service That Means A Smile
- All Deliveries Before Resident Bedtimes
- We Take Care Of You, So You Can Take Care of Patients

Because... It's the Right Thing to Do

Refil 012345 _____ Permission



Hudson Regional
LONG-TERM CARE PHARMACY

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