

In the Know With



Hudson Regional
LONG-TERM CARE PHARMACY

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In This Issue

Service That Means A Smile



PLUS

- **Over \$1.5 Billion in Funding for NYS Direct Support Workers**
- **Supporting Individuals with Intellectual and Developmental Disabilities**



A Letter From Our CEO



Our Prescription **Accuracy and Delivery Rate** at Hudson Regional LTC Pharmacy **Approaches 100 percent!**

Our prescription accuracy and delivery rate at Hudson Regional LTC Pharmacy **approaches 100 percent** despite the challenges of the pandemic and supply shortages. Between the hard work of our staff and the barcode scanning system we use, it takes the guesswork out of what we do.

At HRLTCP, we have a paperless system. Everything comes electronically, and even if it doesn't, we convert it to an electronic record. At our computer portals, our staff can easily look up prescriptions, images of medication packages to know exactly how it's supposed to look, and it's allowed us to work with menial resources to get the job done.



**Call us today to
Discover the Difference
in your pharmacy care.**

845-341-2714

“We’re Better Together”

Even though we're in a new month, it doesn't stop the fact that life continues to throw us curve balls. Staff shortages. A new COVID variant. Supply and demand issues...just to name a few. Well I'm here to tell you that the team at Hudson Regional Long-Term Care Pharmacy will continue to knock those challenging curve balls out of the park. We're going to **meet the needs of our patients** no matter the obstacles that get thrown our way, and we want our facility partners to know that **we are here for you.**

As we all know, the latest COVID-19 omicron variant continues to spread rapidly. Thankfully the new Centers for Disease Control and Prevention (CDC) rules for quarantining only five days have helped us all out. The CDC understood that healthcare would be sunk if people who were vaccinated and had mild symptoms had to be out for 14 days.

On another note, we need to recognize and honor each and every nurse and Direct Support

Professional (DSP) for their **endless hard work.** You are noticed, and on behalf of everyone at our pharmacy, we **applaud your dedication,** persistence, care, and commitment to serving the IDD community during the most difficult two years.

Just a reminder as we continue in the winter months with the possibility of storms, please know that Hudson Regional LTC Pharmacy will remain open. The only time we close due to inclement weather is because of an issued state of emergency. If that is the case, we will always ensure that your residents have the medication they need.

***Yours in Health,
Angelo Angerame***

**CEO, Hudson Regional
Long Term Care Pharmacy**



Expect More. Worry Less!



Industry News

Over \$1.5 Billion in Funding for NYS Direct Support Professionals Caring for Those With Developmental Disabilities

Direct Support Professionals are **essential** workers. They work tirelessly each and every day to care for and support those with intellectual and developmental disabilities. Relief and funding are finally on the way to help **support** these essential professionals.

Governor Kathy Hochul announced in a press release that the New York Office for People with Developmental Disabilities (OPWDD) will provide over \$1.5 billion in one-time American Rescue Plan Act Funding to support recruitment efforts, retention incentives and vaccination bonuses for direct support professionals who provide support for people with developmental disabilities in an effort to address workforce shortages in this field.

“Direct Support Professionals provided **essential support** to people with developmental disabilities throughout the pandemic when we needed them most, in spite of the risk to themselves and their own families,” Governor Hochul said. “We owe these workers a debt of gratitude and the American Rescue Plan funding paves the way for bonuses, incentives and one time pay raises to help keep these hardworking, loyal and devoted workers doing what they love most, supporting people with developmental disabilities.”

Some of the incentives and improvements OPWDD plan to invest the funding into include:

- **A “Heroes Fund.”** There will be incentive payments to those DSPs who worked during the unprecedented pandemic with additional payments for those who received the COVID vaccine.
- **Retention and longevity bonuses.** Additional investments in the workforce will include rewarding longevity by providing additional bonuses to staff who remain in the DSP workforce.
- **Long-term recruitment and retention strategies.** This will allow for development and testing for projects that address the long-term stability of the workforce. Funding will be made available to incentivize credentialing and other strategies that build skills and competency of DSP workforce and front-line supervisors.

“The shortage of direct support professionals has created a crisis for people with disabilities who cannot survive without them — managers are now doing the work they are supposed to supervise and programs are closing down. I applaud Governor Hochul’s direct action to confront the emergency and jump start recruitment and retention efforts with extraordinary funding,” said Assemblymember Thomas Abinanti.



ArtABILITY An Inclusive NY Exhibition Celebrates Artists with Special Needs

An inclusive exhibition celebrating artists with special needs was featured at ArtABILITY in Manhattan last month. This expo showcased work from artists and students at RISE in Spirit, a nonprofit that partners with Spirit of Huntington Art Center to provide art education and art therapy for veterans and people with physical and cognitive impairments.

This year they curated an amazing exhibit full of 250 pieces featuring 40 different artists with varying abilities. ArtABILITY is an inclusive exhibit that celebrates the power of creative expression and encourages accessibility and inclusion.



How To Treat The IDD Community

Working and serving the IDD community is an incredible industry to be a part of. These individuals are smart, creative, caring, fun, and have so much to offer. We wanted to share some insightful feedback from the IDD community from a survey and study published by Partnerships in Employment.

The IDD community wants:

- To be self-determined to say what they want or do not want, make and act on decisions, and have their intentions be heard.
- Work in the community to be productive, earn an income, and have good social relationships.
- Opportunities to pursue meaningful work along with encouragement in doing so.

A few ways for caregivers and DSPs to make these goals a reality for the IDD community:

1. Speak at the individual’s level and directly to them, not others.
2. Help individuals create a life vision and long-term goals.
3. Make sure to be approachable and listen without judgment to help them follow their goals.

Partnership in Employment is a project from the Institute for Community Inclusion at the University of Massachusetts Boston, in partnership with the National Association of State Directors of Developmental Disabilities Services.



Staff Spotlight

Dawn has worked at Hudson Regional LTC Pharmacy for two and a half years. After working as a primary nurse in one of the agencies that Hudson Regional LTC pharmacy supports, Dawn really enjoys the pharmacy chart review process.

At Hudson Regional LTC Pharmacy, we review all medication being administered to an individual as well as current medical records and offer recommendations such as lab work, tests, and even follow up Care Provider appointments to ensure that the medication continues to meet the need of the individual, and is within a therapeutic range.

On a personal note Dawn enjoys cooking, baking and continue to restore a 120-year-old farm house.



Dawn Blades
RN Consultant

"I enjoy being able to support the direct care staff and nurses."

Happy Birthday to Hudson Regional LTC Pharmacy's CEO, Angelo Angerame

Please wish a very **happy birthday** to Hudson Regional LTC Pharmacy's CEO, Angelo Angerame! Angelo's commitment to serving our agency partners, the IDD community, and the entire staff at HRLTCP is unwavering. Enjoy your birthday, Angelo!



5 Things to Look for in a Long-Term Care Pharmacy Partner

Switching LTC pharmacies can seem daunting. If your facility is at a place to make the move from one pharmacy provider to another, things are probably not going the way they should be. We understand that good care is hard to measure until you don't have it. Here are 5 important things to look for in a long-term care pharmacy provider.

- 1. Consistent and reliable delivery times.** Your staff should never have to worry about when or if prescriptions are going to be delivered. At Hudson Regional LTC Pharmacy, **our medications will always be there** by 9 PM so residents are not disrupted once they are settled and ready for bed. We have a 99 percent success rate for on-time deliveries, so you can count on us.
- 2. Nurses' jobs are made easier.** We know that nurses go above and beyond each day in the care of their patients. They should have to be faced with pharmacy or prescription issues. Your LTC pharmacy partner should simplify nurses' jobs with **reliable delivery** and easy-to-administer medication. At Hudson Regional LTC Pharmacy, we are going to always provide your staff with medical administrative records, whether it's paper or electronic, whatever your team needs. We want your nurses and staff to do what they do best-care for patients.
- 3. Ongoing education and training are provided.** Starting with any new LTC pharmacy will require some training to understand the new systems. You want to make sure your LTC pharmacy provider will offer education and training for current staff, new hires, and to go over any changes or updates that are made with the software systems. Our staff supplies all of our new and current facility partners with **ample amounts of training** on our web portal to fit the needs of your staff.
- 4. LTC pharmacy staff will go above and beyond.** Providing prescriptions to LTC facility residents is the purpose of every LTC pharmacy, but what differentiates one pharmacy to the next is the people and the care they provide. Our staff will always greet you with a **friendly and helpful** manner. If you have an issue or problem, our staff is here to **find a solution**. If a resident needs medication and it seems like there is no way they can get it, we will be here to find that way. Even though we are not physically in your facility, we are an extension of it, and are here for the needs of your staff, nursing administration, and residents.
- 5. Emergency deliveries and needs will be met.** Before partnering up with a LTC pharmacy, make sure they are **equipped to handle** emergency situations if residents need medications. At Hudson Regional LTC Pharmacy, we plan ahead. If we know severe weather is coming, we get your residents all of their medications in the event that roads are shut down temporarily. We don't wait until the last minute; our staff works with the LTC facilities staff to properly plan for each resident.

Call us today to **Discover the Difference** in your pharmacy care.

845-341-2714

What **You Need** is Less Time with Pharmacy Care and **More Time** to Provide **Direct Patient Care**. WE CAN HELP! **Switching is as easy as...**



1 Have a Discovery Call with Us & Your Director of Nursing

Call us at: **845-341-2714**

2 Allow Us to Schedule an On-Boarding Call with Our Transition Team

3 Sit Back & Relax :)



Hudson Regional
LONG-TERM CARE PHARMACY



Rx Date _____
Patient **Dir of Nursing &**
Address **Exec. Director**

Prescription: **Hudson Regional
Long Term Pharmacy**

- **Service That Means A Smile**
- **All Deliveries Before Resident Bedtimes**
- **We Take Care Of You, So You Can Take Care of Patients**

Because... It's the Right Thing to Do

Refil 0 1 2 3 4 5 Permission _____



Hudson Regional
LONG-TERM CARE PHARMACY

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